* Reports (detailed descriptions in the annual report found on the website)
  + President – Karen
  + Finance – Vince
    - Question for the board to consider and research: What other coops offer discounts and what does their structure look like?
    - After the successful installation of the solar panels, do we have any other energy conservation projects on deck?
      * Improve ventilation to cut down on heating/cooling.
    - Ideas for how to cut down on credit card fees:
      * Encourage minimum charge but do not require since we are becoming a cashless society
      * Offer a lower discount if use credit card
      * Install a no fee ATM in facility (e.g. one run by a credit union)
      * Encourage folks to pay by check
  + Store – Paula/Shelly
    - Encourage folks to use the suggestion box—checked frequently!
    - We will continue to do round-ups at the register to help local organizations throughout the community
  + Café – Gina
  + Communications – Paula
  + Membership – Karen
* Board candidate: Collin is elected!
  + If interested in running, contact Rachel Messenger: RachelM@riverwestcoop.org
* Ousia to be the next Volunteer Coordinator
* Fun times ahead:
  + Seitan Phillies will be playing on Thursdays this summer – come cheer!
  + If interested in joining a volleyball league on Thursdays starting in July, stop in the coop to talk to Gina or Ousia
* Break-out session: 3 discussion questions
  + What does the coop mean stand for in your eyes? Why do you participate in the coop as a member and/or volunteer?
    - Learn something new
    - Great way to meet people and socialize with like-minded individuals
    - Be a part of and support the community
    - Convenience to buy things and meet up with friends
    - Organic, local
    - Improves quality of live for all involved
    - Encourage the cooperative business model in the community and beyond
    - Vegan, vegetarian, dairy-free, allergy sensitive options
    - Support the coop principles and equality in democracy
    - Food for people, not for profit
    - Walkable
    - Locals can sell their goods
    - Reduces food waste and compost
    - Unique and creative environment
    - Food is amazing!
    - Cheesecake
    - Can get to know your neighbors
    - No commission on art gallery
    - Small, old building provides for an interesting location
    - Shoppers are involved in the decision-making and work put into the place
    - Good music
    - Personality and allows authenticity of individuals to shine through
    - Introduction to participatory democracy
  + We talk about being a part of the community/helping the community. What do you consider our community to be?
    - Riverwest – geographically, within walking distance
    - Global cooperative community
    - Local distributors
    - Ethical food practices
    - Continue to expand community by:
      * Posting that we accept EBT on window
      * Poll neighborhood for ideas
      * Participate in events
      * Improve online presence/social media
      * Offer cheaper options
      * Attend schools and hand out fliers to parents
      * Build ties with the Rivewest Food Pantry
      * Posters
      * Offer option to donate to membership fund
      * Offer discounts for the bicycle benefits sticker
      * Have a representative attend the RNA meeting
  + How can the coop improve on profitability (discounts, marketability)?
    - Post cost of each credit card swipe – fees are complicated so this may be difficult to do
    - Option to remove discount if use credit card
    - Clarify member vs. just volunteer at checkout
    - 10% surcharge for non-members
    - Like Outpost – No discounts but a rebate of profits
    - Feature lower cost item as option
    - Membership maintenance fee
    - Increase lifetime membership total amount
    - Drive traffic to store – buy more
    - Study cost of goods
    - More chairs
    - Balanced approach for minimum charges
    - Café discounts to increase memberships
    - Punch card for the café
    - Membership credit balance
    - Shrinkage/spoilage
    - Gluten free café
* General Comments and Feedback Poster:
  + What we do well:
    - Posting board minutes on the bulletin board
  + Suggestions:
    - The coop should consider focusing a little more on the café vs. the grocery store. It has a lot of competition from other grocery stores already and a lot of people come to the coop mainly to go to the café or to buy organic things they can’t find at other stores. Or they buy items that wouldn’t be cheaper at regular grocery stores. If something is significantly cheaper at stores like Pick N Save, the coop should consider stocking less of it so there’s space for things that sell better.
    - Coop rechargeable card